



Midland Industrial Flooring Ltd

Industrial Flooring & Surfacing Solutions

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QUALITY POLICY STATEMENT ISO 9001:2015 – Certificate Number 197142

The Management of Midland Industrial Flooring Ltd recognises that the disciplines of quality, health and safety and environmental management are an integral part of its management function. The Management of the Company views these as a primary responsibility and the key to good business practice.

The policy of Midland Industrial Flooring Ltd is to develop, implement and supply defect free products and services to its Clients, to specification and on time. We promote a professional atmosphere of continuous improvement and always strive to do better. We know and believe that Clients come first, and support them through employee empowerment and continuous improvement.

Our Quality Management System ensures consistency in all phases of our operation and the quality of our products. Management continues to support and provide direction to reach this goal.

The Company's Quality policy calls for continuous improvement in its Quality management activities and business is conducted according to the following principles:

We:

- Comply with all applicable laws and regulations.
- Follow a concept of continuous improvement and make best use of our management resources in all Quality matters.
- Communicate our Quality objectives and our performance against these objectives throughout the Company and to interested parties.
- Take due care to ensure that activities are safe for employees, associates, subcontractors and others who come into contact with our work.
- Work closely with our Clients and suppliers to establish the highest Quality standards.
- Adopt a forward-looking view on future business decisions that may have Quality impacts.
- Train our staff in the needs and responsibilities of Quality management.

Signed
DIRECTOR

Date: 7th March 2019